

# TAP Accelerator: Streamline Navigation Services RFP

## Frequently Asked Questions

DRAFT: 7/28/2017 11:11 AM

Question	Answer
1. When is the application deadline?	<b>5 PM, August 15, 2017</b>
2. How do we submit our application?	<b>We request that you email your application to us at <a href="mailto:Wesley.Nguyen@wtb.wa.gov">Wesley.Nguyen@wtb.wa.gov</a></b>
3. When will we know if we are awarded a grant?	<b>You will be notified no later than September 15, 2017</b>
4. Who should I talk to in order to receive ongoing clarifications?	<b>Please email questions to <a href="mailto:Wesley.Nguyen@wtb.wa.gov">Wesley.Nguyen@wtb.wa.gov</a> You can also go on our website at: <a href="http://wtb.wa.gov/TAPAccelerator.asp">http://wtb.wa.gov/TAPAccelerator.asp</a></b>
5. If we are awarded a grant when and how will we receive funds?	<b>Funds will be contracted by the Workforce Training and Education Coordinating Board. Deliverables and payment schedule will be negotiated with the contractor and articulated in the contract statement of work.</b>
6. What is the max contract for this RFP?	<b>\$90,000</b>
7. What is the period of performance	<b>Expected to start early September, 2017 and will end June 30, 2018.</b>
8. Contract point person?	<b>Wesley Nguyen; <a href="mailto:Wesley.Nguyen@wtb.wa.gov">Wesley.Nguyen@wtb.wa.gov</a></b>
9. What is the PURPOSE of the project?	<b>The selected contractor will help us to identify specific data elements and other information that, if shared between and among front line staff, will ensure better client outcomes, streamline the customer experience, enhance accessibility and a client's ability to benefit fully from services, and eradicate duplication of effort.</b>
10. Is there a pre-determined set of State and non-state actors that would be represented in the survey?	<b>No, there is not a pre-determined number of actors required. However we encourage applicants to carefully review the list of Washington State Key actors, as you develop your application regarding the survey for sufficient data to be significant.</b>
11. Which are the primary programs that the Workforce Board seeks to include in service integration (WIOA, TANF, SNAP E&T, community colleges/SBCTC, non-State actors such as community-based organizations)?	<b>The primary programs are those funded under all four WIOA Titles, plus TANF, SNAP, and the state's Community and Technical Colleges. However, the state workforce development system operates within 12 workforce regions, each having a unique mix of partner organizations and programs that might be considered as components of the integrated service delivery system. Each region also utilizes a mix of public and private entities in the delivery of services. The contractor will be required to consult with state administrative agencies and the Washington Workforce Association to develop a recommended list of</b>

	<b><i>programs in each region to engage in the research.</i></b>
12. What specific work is the IT Subcommittee undertaking that relates to this project - how are the two complementary?	<b><i>The IT subcommittee is developing recommendations for the build-out of a cross-system client MIS system that supports service integration across multiple funding streams and operating agencies. The identification of critical data elements that should be shared across organizations will inform the IT subcommittee's work, including the construction of data-sharing agreements.</i></b>
13. Further define "proto-typing evaluation" as it applies to this project.	<b><i>The consultant will develop data-sharing scenarios that help depict the value of recommendations that result from the research. The consultant will test the recommendations and the scenarios with system frontline staff to gage the feasibility of implementation and identify potential pitfalls or concerns.</i></b>

Any further questions or comments can be sent to Wesley Nguyen at [wesley.nguyen@wtb.wa.gov](mailto:wesley.nguyen@wtb.wa.gov)