

TAP Implementation Update - March 8, 2017

*Implementation Alerts and
Other TAP Committee
Business*

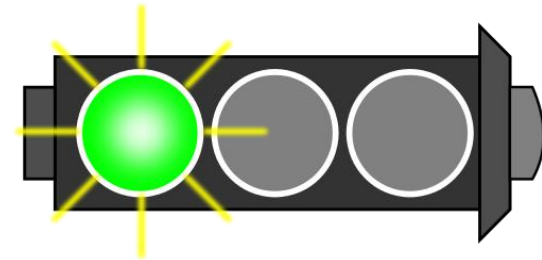
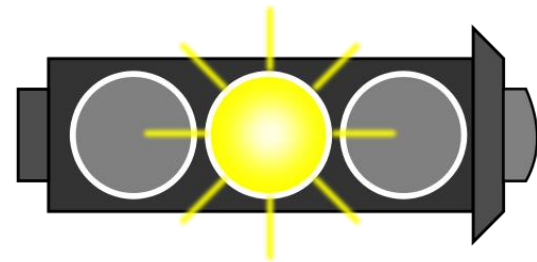
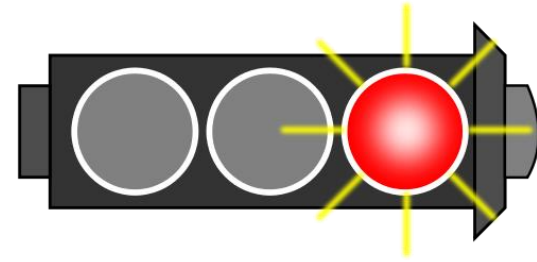
Eric Wolf
Director of Programs and Policy



Workforce Training
and Education
Coordinating Board

What's a TAP Implementation Alert?

- RED: No momentum towards goal; in danger of not meeting timelines.
- YELLOW: Some momentum toward goal; timelines are becoming short, but progress is being made.
- GREEN: Normal progress towards goal within existing timelines.





BARRIER AND ACCESS SOLUTIONS



Chairs: LouOma Durand (DSB) & Teesha Kirschbaum (WSRC)

Staff: Eric Wolf (eric.wolf@wtb.wa.gov)

DELIVERABLES

STATUS OF WORK

MOMENTUM

TAP

- A. Implement universal wireless Internet access in high-traffic areas of all comprehensive one-stop (WorkSource) centers in Washington by 2020.
- B. Establish the state-level advisory committee on accessibility and barrier solutions and ensure the designation of local advisory committees during the first two years of the plan. By the fourth year of the plan, ensure that the state-level advisory committee has received multiple years of progress reports on barrier removal projects at the local level from each local area.
- C. Identify and encourage local pilot programs that use technology as a means of facilitating and improving an integrated service delivery for customers, including programs that are designed to improve access to the system.

- BASC has initiated a survey of LWDCs to identify gaps in wireless coverage at one-stop centers before strategizing how to incent universal uptake.



INTEGRATED SERVICE DELIVERY



Chair: Eleni Papadakis (Workforce Board)

Staff: Terri Colbert (terri.colbert@wtb.wa.gov)

DELIVERABLES

STATUS OF WORK

MOMENTUM

TAP

- A. Increase the number of designated navigators available within the Worksource system.
- B. Increase the number of participants, including those with barriers, who have defined career pathways and have gained portable skills, received industry recognized credentials, and/or earned college credits.

- SBCTC has taken a lead role in defining, mapping, and creating career pathways. The Committee is deprioritizing this goal until Federal agencies announce new measurable skill gain metrics under WIOA.



Other Deliverables

- C. MOUs: Establish an MOU among state administrative agencies to support resource braiding and effective integration of services to improve customer outcomes; develop (IFA) policy guidance for the Governor for arbitrating MOUs when local agreement cannot be reached.

- The MOU/IFA task force is seeking commitment from partner leadership on MOU content and each partners' respective negotiation processes.





PERFORMANCE ACCOUNTABILITY & DATA SHARING



Chairs: Lee Anne Caylor (Business) & Chelsea Orvella (Labor)

Staff: Dave Pavelchek (dpavelchek@wtb.wa.gov)

DELIVERABLES

TAP

- A. Lead the creation of an implementation plan for Next Generation Performance Accountability initiatives outlined in *Talent and Prosperity for All (TAP)*, developing the criteria and framework for a comprehensive workforce system assessment methodology which is consistent with WIOA.

Other Deliverables

- B. Performance Accountability: Consider duplication of state and federal core measures; provide ad hoc analysis and support for potential adoption of additional performance indicators; complete mandated federal reporting (joint PIRL, annual perf. Report, etc.); ETPL revisions/expansion; negotiations of targets.
- C. Data Dashboard: Access to performance reports for state and regional areas; access to additional focus population data.
- D. Data Sharing: Coordination and overall development of data sharing agreements for program operations; review of legal considerations and policy; identify data sharing needs; be data sharing resource.

STATUS OF WORK

- Performance reporting is developing, but consumes available resources and limits ability to commit to other projects.
- Some Federal requirements have been relaxed or deferred but important guidance is yet to come. Current reporting requirements are being met, but challenges remain.
- Core WIOA programs are in the process of expanding data collection on all 14 focus populations. Data collection in other partner programs has been largely unaddressed
- Data sharing for accountability appears to be largely in process. However, data sharing for service delivery integration will develop slowly until key data elements can be specified. The absence of central IT resources for coordination and planning is slowing data sharing integration.

MOMENTUM



COMMON INTAKE PROCESS - Draft



Chair: David Stillman (DSHS) & Cynthia Wilson (SBCTC)

Staff: Jeff Zahir (jeff.zahir@wtb.wa.gov)

DELIVERABLES

TAP

- A. Develop an intake process that eliminates redundant assessments and streamlines customer experience. (Identify all partner intake process and inventory questions to determine data overlap; determine standard assessments for the system, i.e. basic skills, mental health, disability, etc.; research opportunities for building upon existing portals and data warehouses for data sharing and potential electronic common intake; develop guiding principles that define a positive customer experience; research external data collection/sharing systems for best practices)

STATUS OF WORK

MOMENTUM



BUSINESS ENGAGEMENT - Draft



Chairs: Perry England (Workforce Board) & Dale Peinecke (ESD)

Staff: Dave Wallace (dave.wallace@wtb.wa.gov)

DELIVERABLES

STATUS OF WORK

MOMENTUM

TAP

- A. Identify meaningful metrics to establish a baseline and increase the number of businesses utilizing the workforce system.
- B. Have at least one sector partnership in development in each workforce region. Use the Sector Partnership Framework or a similar framework to show progress over time.
- C. Increase resources for work-based learning opportunities, including on-the-job training, pre-apprenticeship and apprenticeship, internships, job shadows, but especially, incumbent worker training.



PROFESSIONAL DEVELOPMENT - Draft



Chair: Kathy di Julio (WWA) & Marty Brown (SBCTC)

Staff: Patrick Woods (patrick.woods@wtb.wa.gov)

DELIVERABLES

STATUS OF WORK

MOMENTUM

TAP

- A. Train at least 30 percent of the workforce system's staff on the implementation of sector partnerships.

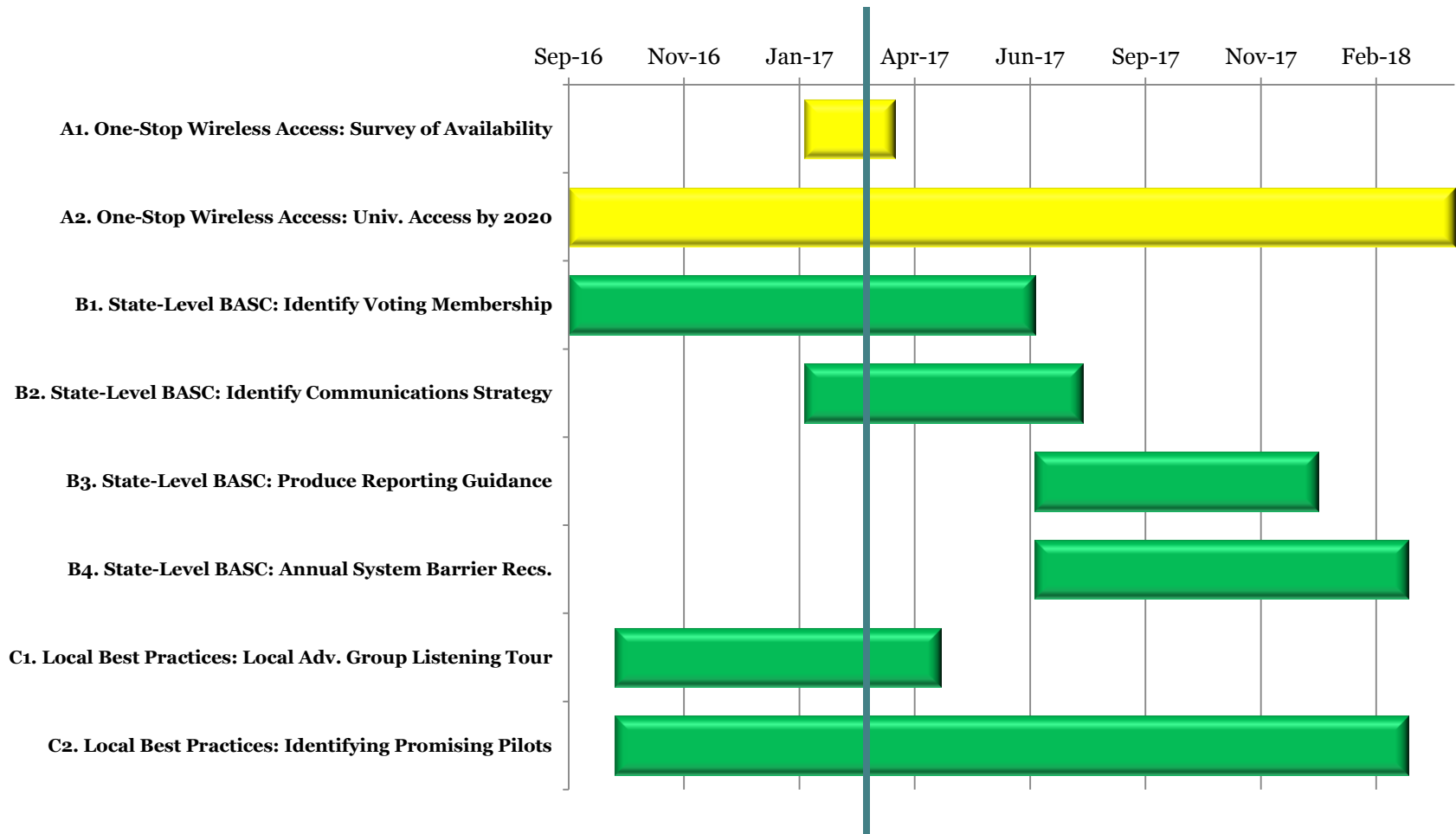
Other Deliverables

- B. Management-level staff professional development on the workforce system, TAP, core programs, building effective partnerships, and accountability and outcomes for all core programs.
- C. Front-Line Staff professional development, for workers at one-stops and among partner agencies, on the workforce system, TAP, core programs, building effective partnerships, and accountability and outcomes for all core programs.
- D. Identify a common learning management system to store training information and material.

Barrier and Access Solutions Project

Timelines

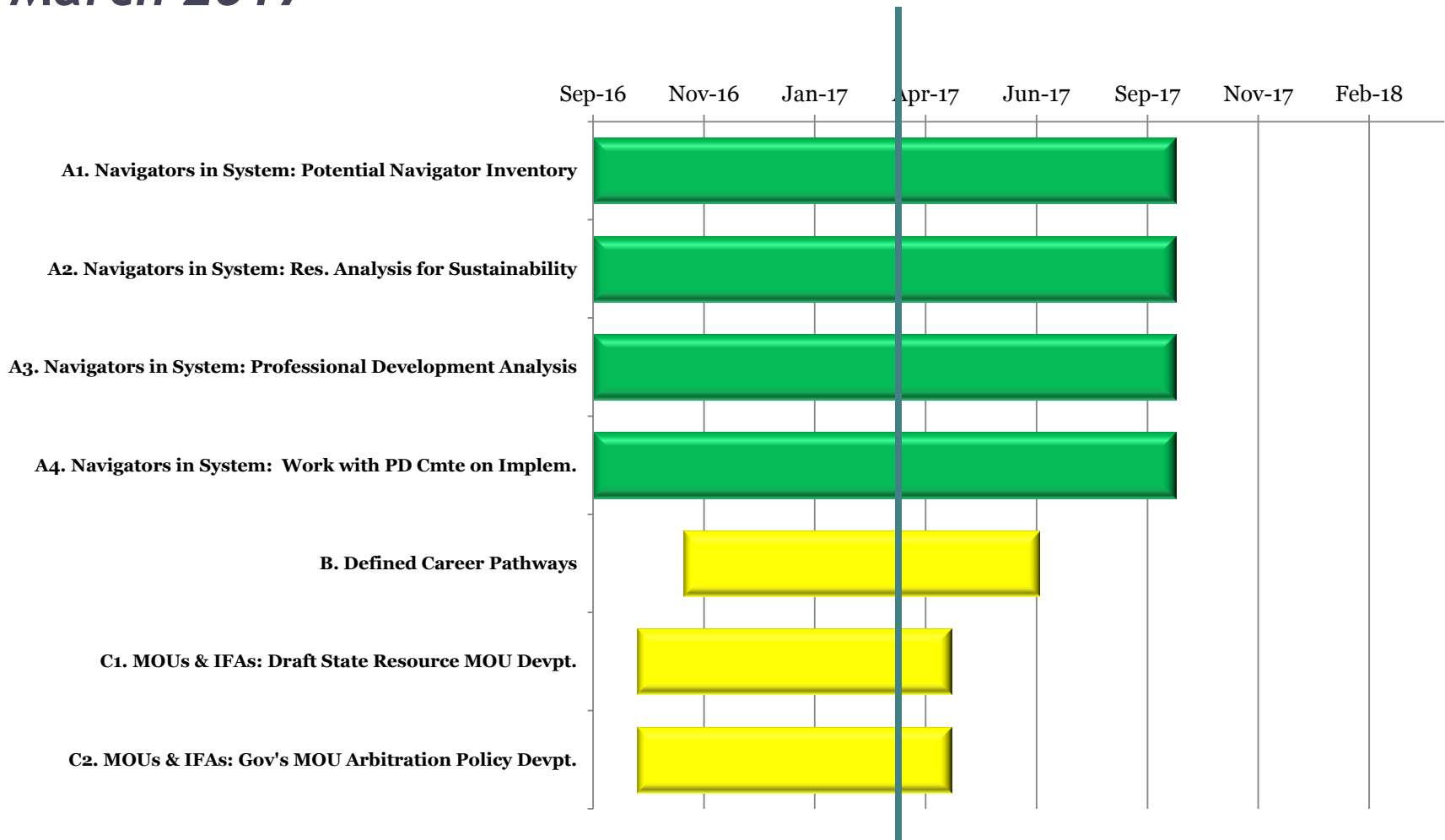
March 2017



Integrated Service Delivery Project

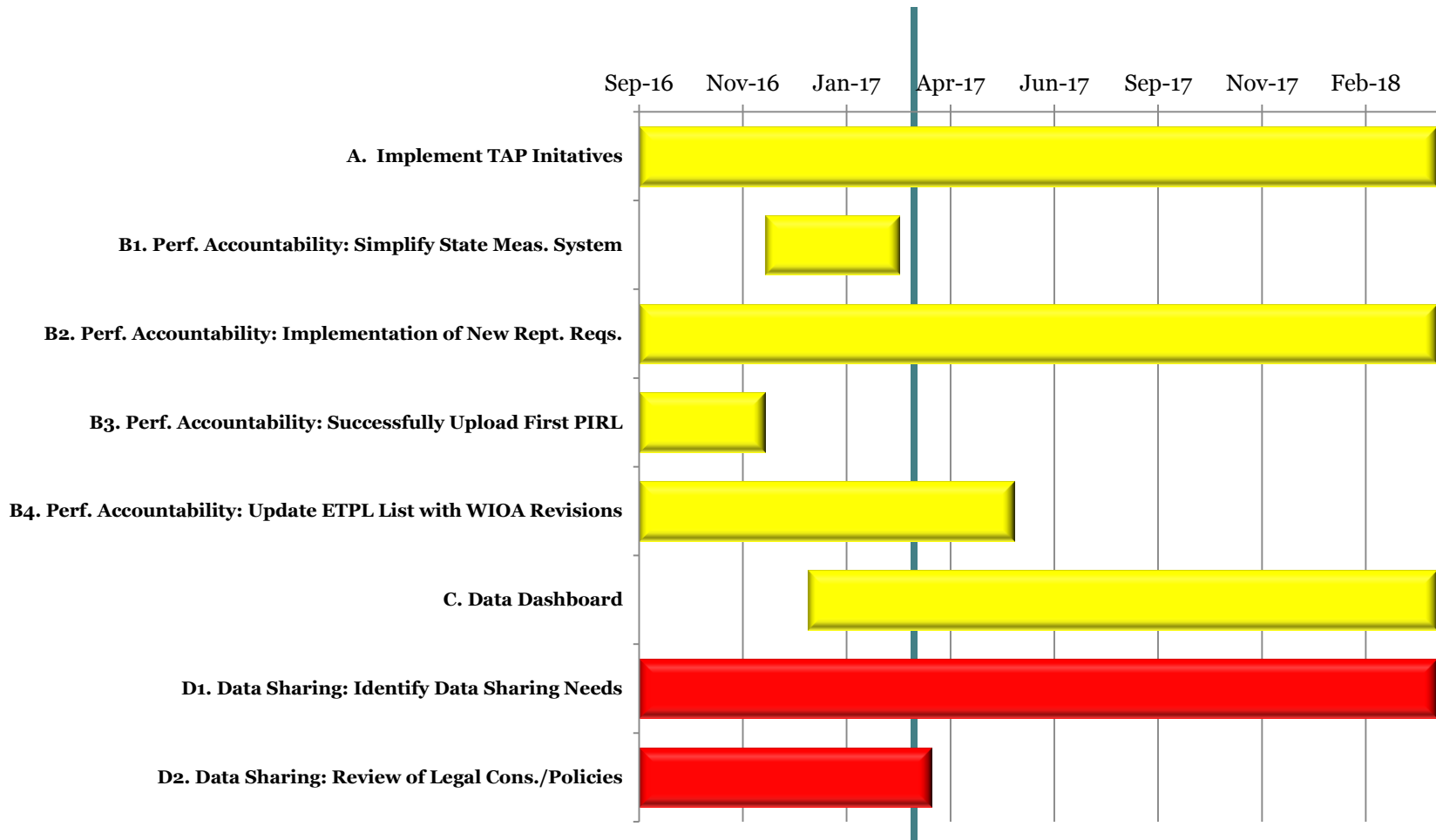
Timelines

March 2017



Performance Accountability & Data Sharing Project Timelines

March 2017



Additional Information

Find out more about what we do at:

www.wtb.wa.gov

Contact Information

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