

Comments:

Which staff made your visit today especially successful? Please tell us how.

What additional services or improvements you would like to see?

OPTIONAL: If you would like us to respond to your comments, please provide:

Name _____
Address _____
E-mail _____
Phone _____



A partner of the americanjobcenter network

WorkSource Whatcom WorkSource Skagit WorkSource Whidbey
Bellingham Mount Vernon Oak Harbor

WorkSource is an equal-opportunity employer and provider of employment and training services. Auxiliary aids and services are available upon request to persons of disability. Relay 7-1-1



WorkSource
Whatcom

101 Prospect Street
Bellingham, WA 98225

How Are We Doing



WorkSource

Serving Customers in
Island, San Juan, Skagit
and Whatcom Counties

Regional Manager
WorkSource Northwest
PO Box 2009
Bellingham, WA 98227-2009



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Please indicate all that apply to you:

DATE:

___/___/___

- First time visitor
- Repeat visitor
- Veteran
- Person with a disability
- Youth (under 22 years old)

What was the purpose(s) of your visit today?

- Appointment with a staff member
- Find a job (I am unemployed now)
- Get another or better job (I am employed now)
- Build my skills (classes, tutorials, job search workshop)
- Conduct my job search (build resume, interview practice, or get a job referral)
- Explore what career suits me best (assessment, career research or planning)
- Use the resources (phone, fax, copier, assistive technology)
- Inquire about Unemployment Insurance

1 = unacceptable ♦ 2 = poor ♦ 3 = fair ♦ 4 = good ♦ 5 = excellent

How was your visit today?

1 = unacceptable to 5 = excellent

	1	2	3	4	5
Staff is knowledgeable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff is helpful	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff treated me with respect	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information provided is consistent	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My questions were answered	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I was able to find what I needed easily	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If you are a customer with a disability, how accessible did you find our services/resource?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facilities are clean and well maintained	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I was seen in a timely manner	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To what extent have the services met your expectations?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I got what I came for	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, how satisfied are you with the services? ...	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Have you recommended us to anyone?

Yes No I will