

# Re-entry Strategy and Services

Customer-Centered Solutions



**SPOKANE  
WORKFORCE  
COUNCIL**

# Strategy

- CCD principles to engage with re-entry services orgs and customers
- Employer Awareness/ Input
- Develop TARGETED connectivity pipelines between local employers/ training providers and JII



# Roadmaps to Success: Partnership with Pioneer Human Services

- 114 participants
- 89 graduates/ 60 job placements/ 67.42% employment rate
- Average wage is \$19.67 an hour...when a WBL or ITA is added, average wage is \$30.00
- 61% of JII customers also access MH services, and 78% access SUD services

# Future Endeavors...

- Re-entry provider forums (quarterly)
- Quarterly targeted hiring events at WorkSource Spokane
- Connectivity between larger WS services for JII, BIPOC, EcSA, CRP-F, A/DW, and Opioid. No silos.
- Continued awareness campaign with employers