Washington Workforce Development Services

Annual participant and expenditure data is for 2023-24

This report shows performance results, customers served, and the return on investments for key Washington workforce programs. Visit **wtb.wa.gov** for methodology and more information.

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Who is Served?	Low income youth 14 through 24 years old	Low income job seekers 18 and older	Dislocated workers	Individuals with economic challenges	Foreign trade affected workers	Individuals with disabilities	Blind or visually impaired individuals	Veterans	Low income adults who are recipients of Temporary Assistance for Needy Families (TANF)	Unemployed and dislocated workers, with a priority given to dislocated workers	High school graduates or persons 18 years or older, and younger students with school district permission	High school students in grades 9-12	Employers and their prospective and existing employees	Individuals 18 or older and younger students with parent or guardian permission	All legal workers and employers seeking workers	Unemployed workers seeking jobs	Individuals seeking increased literacy skills or needing English language instruction	Employers and their prospective and existing employees	Dislocated workers (state definition)
Services	Employment and Training Services									Occupational Skills Training					Job Search Assistance		Basic Skills Instruction	Employer Matched Worker Training	Income Support
Programs	Workforce Innovation and Opportunity Act (WIOA — Title I)			Economic Security for All (EcSA)	Trade Adjustment Assistance	Division of Vocational Rehabilitation (WIOA — Title IV)	Services for the Blind Vocational Rehabilitation (WIOA — Title IV)	Jobs for Veterans State Grants Program	TANF-WorkFirst Programs: Education and Training Services, Community Jobs, Career Jump, Community Works, Employment Services	Worker Retraining Program	Postsecondary Professional Technical Education	Secondary Career and Technical Education (CTE)	Apprenticeship	Private Career Schools	Wagner-Peyser (WIOA — Title III)	Reemployment Services and Eligibility Assessments	Basic Education for Adults (WIOA — Title II)	Job Skills Program and Customized Training Program	Unemployment Insurance Training Benefits Program
Individuals Served Annually	2,823	12,058	5,302	3,400	290	15,902	1,160	997	10,240	9,493	87,247	All CTE: 193,053 CTE Concentrators: 38,817	21,700	35,310	82,953	38,737	32,316	Job Skills: 53 employers, 2,895 trainees Customized Training: Five employers, 226 trainees	1,127
State Expenditures from July 1, 2023—June 30, 2024	$0	$0	$0	$10,041,000	$0	$26,642,000	$4,613,000	$0	$122,000	$39,759,000	$397,127,000	$830,738,000	$9,703,000	N/A	$0	$0	$132,964,000	$7,248,000	$517,000
Federal Expenditures from July 1, 2023—June 30, 2024	Youth $24,155,000	Adult $22,260,000	Dislocated Worker $24,342,000	$0	$4,756,000	$59,534,000	$14,255,000	$4,995,000	Education & Training $45,655,000	$0	$13,900,000	$12,650,000	$98,000	N/A	$16,972,000	$13,104,000	$12,214,000	$0	$7,409,000
Administering Agency	Employment Security Department					DSHS/Division of Vocational Rehabilitation	Department of Services for the Blind	Employment Security Department	DSHS-SBCTC; DSHS-Commerce; DSHS-ESD	State Board for Community and Technical Colleges		Office of Superintendent of Public Instruction	Department of Labor & Industries	Workforce Training and Education Coordinating Board	Employment Security Department		State Board for Community and Technical Colleges		Employment Security Department
Providers	Nonprofit and for-profit organizations, and governmental entities at WorkSource Centers across the state through Local Workforce Development Board subrecipient contracts. Youth customers are also served by educational service districts and school districts.				Employment Security Department through WorkSource Centers	DVR field services staff in DVR, DSHS, and WorkSource locations statewide	Statewide services through six community offices, as well as coordinated community partners	Employment Security Department through WorkSource Centers and virtual platforms	State community and technical colleges, licensed private career schools, community-based organizations, WorkSource offices and Community Services Offices	State community and technical colleges, and licensed private career schools	All of Washington's 34 community and technical colleges	Office of Superintendent of Public Instruction	206 employer/employee sponsored training programs that meet state apprenticeship standards	More than 300 licensed private career schools and colleges	Employment Security Department through WorkSource Centers and virtual platforms		State community and technical colleges, and community-based organizations	Community/technical colleges and licensed private career schools. Job Skills is also provided by universities and apprenticeship trusts.	Employment Security Department
Program Results	Employment Rate or Further Education: 64% Annual Earnings: $25,200 Net Benefits: $900 10-yr Econ. Impact: $17M 10-yr Taxpayer ROI: $-0.70 to 1	Employment Rate: 68% Annual Earnings: $50,000 Net Benefits: $4,900 10-yr Econ. Impact: $326M 10-yr Taxpayer ROI: $7 to 1	Employment Rate: 70% Annual Earnings: $49,800 Net Benefits: $3,300 10-yr Econ. Impact: $208M 10-yr Taxpayer ROI: $4.60 to 1	*No Program Evaluation*	Employment Rate: 70% Annual Earnings: $72,900 *No Net Impact Study*	Employment Rate: 51% Annual Earnings: $17,100 Net Benefits: $2,700 10-yr Econ. Impact: $267M 10-yr Taxpayer ROI: $0.10 to 1	Employment Rate: 42% Annual Earnings: $35,000 *No Net Impact Study*	Employment Rate: 52% Annual Earnings: $46,500 *No Net Impact Study*	Employment Rate: 56% Annual Earnings: $33,900 Net Benefits: $2,600 10-yr Econ. Impact: $100M 10-yr Taxpayer ROI: $-0.30 to 1	Employment Rate: 74% Annual Earnings: $51,300 Net Benefits: $8,300 10-yr Econ. Impact: $315M 10-yr Taxpayer ROI: $2.90 to 1	Employment Rate: 73% Annual Earnings: $48,700 Net Benefits: $18,100 10-yr Econ. Impact: $17.9B 10-yr Taxpayer ROI: $2.20 to 1	Employment Rate or Further Education: 78% Annual Earnings: $24,100 *No Net Impact Study*	Employment Rate: 83% Annual Earnings: $77,600 Net Benefits: $36,400 10-yr Econ. Impact: $5.1B 10-yr Taxpayer ROI: $7.80 to 1	Employment Rate: 75% Annual Earnings: $46,400 Net Benefits: $9,800 10-yr Econ. Impact: $1.8B 10-yr Taxpayer ROI: N/A	Employment Rate: 65% Annual Earnings: $46,600 *No Net Impact Study*	Employment Rate: 70% Annual Earnings: $52,400 *No Net Impact Study*	Employment Rate: 26% Annual Earnings: $34,300 Net Benefits: $2,700 10-yr Econ. Impact: $828M 10-yr Taxpayer ROI: $-0.60 to 1	*No Program Evaluation*	Employment Rate: 71% Annual Earnings: $53,900 *No Net Impact Study*

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